



DoD BENEFITS OPEN SEASON CONTACTS

COMPONENT/DoD Agency/Field Activity	CONTACT	CONTACT NUMBER	WEB APPLICATION
Department of Air Force Total Force Service Center	AFPC BEST (Benefits and Entitlement Service Team) <i>Joint Base San Antonio-Randolph, TX</i> AF Benefits Officer - Sharon Mack	(210) 565-0102 DSN: 665-0102 Opt 2 Civilian, Opt 2 Retirement	https://w45.afpc.randolph.af.mil/AFPCServiceNet40/PKI/MainMenu1.aspx
Department of Army Civilian Human Resources Agency (CHRA) Defense Health Agency National Capital Region Army & Air Force National Guard Department of Defense Education Activity (DoDEA)	ABC-C (Army Benefits Center-Civilian) <i>Fort Riley, KS</i> Army Benefits Officer - Cary Stone	(877) 276-9287 DSN: 520-2222	https://abc.chra.army.mil https://www.platform.army.mil/
Department of Navy Uniformed Services University of Health Sciences	Civilian Benefits Center <i>Main location: Portsmouth, VA</i> Navy Benefits Officer - Kenneth Dewert	(888) 320-2917	https://www.civilianbenefits.hroc.navy.mil
Defense Logistics Agency (DLA) Defense Contract Management Agency (DCMA) Missile Defense Agency (MDA) Defense Threat Reduction Agency (DTRA) Defense Advanced Research Projects (DARP) Defense Commissary Agency (DeCA) Defense Media Activity (DMA) Joint Chief of Staff (JCS) Defense Contract Management Agency (DCMA) DoD Human Resources Activity (DHRA)	DLA DHRS-DoD Benefits Team DLABenefitsCOE@dla.mil <i>Columbus, OH</i> 4th Estate: DHRCDRBENEFITS@dla.mil Elizabeth Hartley - DCMA & DoD <i>(except DeCA)</i> Kristine Kruger - DeCA Melissa Burgess - DCMA Alt. POC Dawn Burton - DLA Benefits Officer & POC for DLA employees	(877) 692-0276 4th Estate: (866)378-1171, Opt 3 Direct line: (614) 692-0216 (614) 692-8752 (614) 692-9248 dawn.burton@dla.mil	https://employees.hr.dla.mil/tools/GRB.asp
Defense Finance and Accounting Service (DFAS) Defense Acquisition University (DAU) Defense Test Information Center (DTIC) Defense Information System Agency (DISA) Inspector General of the Department of Defense National Defense University (NDU) Defense Contract Audit Agency (DCAA)	DFAS Benefits Center Denise Cunningham Howard Locke, Director DCAA Alt. Contact - Robert Weid DFAS Benefits Officer - Zephfina Wyatt	(317) 212-0454 (317) 212-5360	https://benefits.dfas.mil
Defense Intelligence Agency (DIA)	June Slayton (Benefits Officer)	202-231-3246 DSN: 910-7146	
National Geospatial Agency	Human Development (HD) Contact Center NGA Benefits Officer - Christopher Deboard	(855) 443-7878	
National Security Agency (NSA)	Catherine Dayton, Insurance Officer/ NSA Benefits Officer Paula Newman, Retirement Counselor/ NSA Benefits Officer <i>Fort Meade, MD</i>	Benefits Office: (410) 854-6188 (240) 373-3610	https://grbplatform.hr.dla.mil/grb
Washington Headquarters Services (WHS) Office of the Secretary of Defense Pentagon Force Protection Agency Defense Security Cooperation Agency (HQ only) Defense Technology Security Administration Office Office of Economic Adjustment (OEA) Defense Legal Services Agency (DLSA) Defense PWO/MIA Accountability Agency (DPAA) Defense Test Resource Management Center (DTRMC)	Kenneth Rauch, Director WHS Benefits Officer - Lafonda Barlow	Benefits Line: (703) 695-6493	https://grbplatform.hr.dla.mil/grb