

## The TSP Converge Program Coming Soon!

The Federal Retirement Thrift Investment Board (FRTIB) awarded a new recordkeeping contract to Accenture Federal Services (AFS) in November 2020. Work under the new contract is branded the Converge Program (or Converge).

With Converge, Thrift Savings Plan (TSP) participants and beneficiaries will have more control over how they prepare for retirement through a modernized and digital experience. Converge provides more self-service options to align with increasingly digital-savvy participants and beneficiaries. New functions include live chat, secure messaging, interactive voice response, website, mobile app, and more.

Converge is currently in the transition stage. FRTIB is preparing to go live on June 1, 2022. To ensure the successful transition, it is essential for Agencies to meet the provided deadlines for testing, training and other transition activities.

For more information and instructions, review TSP Bulletins 21-1, 21-2, and 21-3 at <https://www.tsp.gov/agency-service-reps/bulletins/>. Don't forget to subscribe for TSP Bulletins to keep abreast of other TSP updates.



*Questions?*

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