

## TSP Key Transition Dates

In June 2022, the Thrift Savings Plan (TSP) will transition to Converge, the new TSP service provider. As part of this transition, below are key dates and deadlines that may impact your Component/Agency employees. Please ensure all employees are aware of these key dates.

**May 16, 2022** is the last day to:

- access online tools in “My Account” to make transaction requests (including loan, withdrawal, and distribution requests).
- upload forms and documents in “My Account”.
- complete rollover or transfer requests, withdrawal requests, loan agreements, or submit loan payments.

**May 17, 2022** is the last day to:

- submit written correspondence to TSP by mail or fax.

**May 26, 2022** is the last day to:

- submit retirement benefit court orders and child support court orders.
- until noon – access online tools, reamortize your loan, or make investment transactions (including interfund transfers and changes to contribution allocations).
- until 6pm – make profile changes in “My Account”.
- until 9pm – call the ThriftLine to use the automated response system or speak to a TSP representative for account transactions; request paper forms (if unable to access online tools in My Account) through the ThriftLine.

**First week of June:**

- New features will go live! Full access and transactions will be restored.

For more information, visit <https://www.tsp.gov/new-tsp-features/>.

*Questions?*

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